

BROMSGROVE DISTRICT COUNCIL

MEETING OF THE OVERVIEW AND SCRUTINY BOARD

MONDAY 25TH APRIL 2022, AT 6.00 P.M.

PARKSIDE SUITE - PARKSIDE

SUPPLEMENTARY DOCUMENTATION

The attached papers were specified as "to follow" on the Agenda previously distributed relating to the above mentioned meeting.

8. Overview and Scrutiny Board - Recommendation Tracker (Pages 1 - 28)

K. DICKS Chief Executive

Parkside Market Street BROMSGROVE Worcestershire B61 8DA

19th April 2022

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Recommendation Tracker Update

Overview and Scrutiny Board

April 2022

RECOMMENDATION TRACKER REPORT

1. <u>SUMMARY</u>

This Recommendation Tracker lists all recommendations made by the Overview and Scrutiny Board and Working Groups (including Task Group recommendations which have been agreed by Cabinet) until implementation is complete.

The recommendations are by;

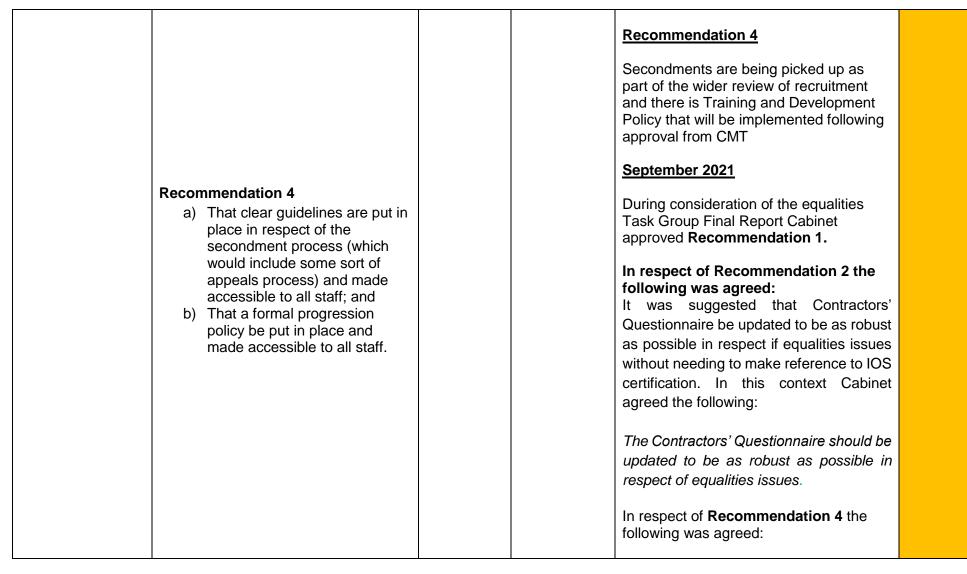
- A. Task and Finish Group
- B. Finance and Budget Working Group
- C. Corporate Performance Working Group
- D. Overview and Scrutiny Board

2. <u>RECOMMENDATIONS</u>

2.1 That the Board notes the Recommendation Tracker confirms the status of the recommendations and agrees to the removal of any items which the Board feel have been completed.

Subject and	Actions	Lead	Date	Comments	Completion
Date of Meeting		Officer	completion		Date and
requested			required		RAG Rating
Staff Survey	the Cabinet are fully informed of the higher and lower cost of the Staff Survey	Deb Poole		April 2022 Update Cabinet have been fully informed of the upper and lower costs of the Staff Survey	GREEN
Bromsgrove Town Centre Management Strategy - 2021 Action Plan	that the Cabinet resolves to adopt the Bromsgrove Town Management Strategy – 2021 Action Plan and at the earliest opportunity that the relevant officers revisit the Town Centres to update the plan and offer support.	Ostap Paparega		April 2022 Update Delays have been experienced in the implementation of the Bromsgrove Town Centre Management Strategy - 2021 Action Plan in November 2022 due to a vacancy for the Bromsgrove Centres Manager role. The role has now been recruited to and an update will be provided to Members in respect of the Bromsgrove Town Centre Management Strategy - 2021 Action Plan in November 2022.	AMBER
Equalities Task Group – Final Report	Recommendation 1That an annual Equalities Report be prepared for 2021 and annually thereafter.Recommendation 2That a question in respect of IOS certification (or equivalent) is included in the Contractors' Questionnaire in respect of Equalities.	Policy Team		April 2022 UpdateApril 2022 UpdateRecommendation 1The Equality Annual Report was considered at Overview and Scrutiny Board meeting on 28th March 2022, Cabinet on 30th March 2022 and at Full Council on 20th April 2022. This report will be presented annually as per the recommendation.	AMBER

<mark>Agenda</mark> Item 8



		As an alternative, give benefits of having clear, on the secondment pr agreed the following reso Clear guidelines are p respect of the secondme made available to all staf Guidance on the be development and progre place and accessible to a	written guidance rocess, Cabinet Jution: <i>but in place in</i> <i>ent process and</i> <i>f.</i> <i>enefits of staff</i> <i>ession be put in</i>
Apologies and Substitutes – Recommendation to the Constitution Working Group – 2 December 2019	the Constitution Review Working Group would review the number of substitutions that are permitted by each Member during a municipal year for Overview and Scrutiny Board.	April 2022 Update Overview and Scrutiny Pr – updated in July 2021 'Where a Member of the Scrutiny Board is unable board meeting a substitut his or her place. The abili appoint a substitute may exercised by Board mem two occasions during each year. In extenuating circu and upon application to the this may be waived. This apply to task group meet September 2021	Coverview and to attend a te may attend in ity to only be bers on up to ch municipal imstances ne Chairman of y Board, rule does not

			This is scheduled for consideration at the next meeting of the Constitution Working Group in the new municipal year.	
Development Burcot Lane O&S 29 Oct 2018	 that further work be carried out to explore the options available to the housing company to allow it to act as a letting agent; and that the housing company's overarching principle be to provide "affordable" rental accommodation for local people 	Judith Willis	April 2022 UpdateThe purpose and role of a Housing Company is being considered to primarily be the vehicle/model to own and manage the private rented properties for the Burcot Lane development. The model/options will also consider a Housing Company model to support an accelerated housing growth programme in Bromsgrove. A report will be presented to Members with the business 	AMBER

		The business case is still being pulled together by senior managers in BDC.	
		Nov 2018 The potential for the Council to launch a lettings agency is now being considered as part of the wider discussions taking place concerning the development of a wholly-owned council housing company. A business case is being prepared in relation to this matter, and the potential to launch a lettings agency will be examined within this forthcoming business case.	
		This has been discussed at Cabinet.	
Road Safety around Schools	Rec 1 - That the details on the Council's website in respect of Parking Services be located in a more	April 2022 Update Recommendation 4	GREEN
18 Sept 2018	prominent position to encourage residents to report local parking concerns. Rec 2 - That Officers' investigate all options for using of mobile CCTV vehicles in Bromsgrove and report back the findings to Members.	The Parking Enforcement Team have worked with and will continue to work with the Police to undertake joint enforcement visits to problem areas of parking outside schools. <u>Recommendation 7</u> We continue to engage with the County	Agenda It
		Council, in February we contacted the	liem

Rec 3 - That Members a with the contact details of Safer Neighbourhood Te that this information can with residents to enable be recorded and enforce to be prioritised accordin Rec 4 - That Parking Se Safer Neighbourhood Te and jointly prioritise enfo action.	f the local am in order be shared local issues to ment action gly. rvices and the am discuss	County Highways section of the County Council asking them to consider upgrading the Keep Clear markings outside schools. Unfortunately, their response was as follows – I'm afraid that this is not a realistic proposition at the present time given the resources required both in financial terms and staff time. We do look at upgrading keep clear markings in conjunction with other TPO proposals outside schools and we will investigate County Councillor requests for standalone orders.
Rec 5 - The Officers inversion to employ an additent officer who be dedicated to looking a around schools.	tional Parking use role would at road safety	We have also discussed the 'School Street' idea with County, like the one trailed in Solihull. Again, unfortunately they replied as follows – At this time WCC has no policy to implement School Streets and therefore no budget allocation.
Rec 6 - That Officers' fro Worcestershire County 0 the Council contact Solih look at the pilot exclusion scheme in order to consi option in some areas wit	Council and full Council to n zone der it as an	All of the recommendations have been investigated and actioned accordingly April 2021
Bromsgrove District and any findings to Members	report back	Rec 5 – A term time only Civil Enforcement Officer has been employed as part of the parking team and started work on 3 rd November 2020. Their remit

Rec 7 - That Worcestershire County	is to concentrate on parking enforcement	
Council Highways Team, together with	around schools.	
representatives from the Safer	Mart Marris Dalias Data d Osfata Tarra	
Neighbourhood Team and Parking	West Mercia Police Road Safety Team	
Services come together to discuss a	presented to the Board in January 2021	
joint campaign to address parking	June 2020	
issues around schools and ongoing		
collective action on this matter.	This item will be reconsidered in	
	September due to Covid-19	
	December 2019	
	Rec 5 – Update from officers that a	
	Parking Enforcement officer would be	
	employed to look at parking around	
	school. Safe Roads Partnership invited to	
	present to the Board on 30 th March 2020	
	(meeting cancelled)	
	<u>Sept 2019</u>	
	Rec 1 - After discussions with IT, it was	
	not possible to put contact details on the	
	home page, however, the Parking link is	
	on the home page within the 'My Place'	
	box.	
	Rec 2 – The parking team at Wychavon	
	made contact with Solihull and received	
	the following report, as detailed at	
	Appendix 1.	

	Rec 3 - Wychavon carried out some research and found that Gateshead and Leicestershire councils have invested in a CCTV vehicle. It is used primarily on school zig-zags and mandatory bus stop clearways as these offences do not require an observation time.(Unfortunately within Bromsgrove the zig-zags are not currently enforceable) What the CCTV system can't do is enforce on double yellow lines as it is not possible to see if there is a blue badge on the windscreen. The estimated cost for Leicestershire was £500,000.
	Rec 6 - Meeting has taken place with the Police, County and Parking Enforcement to discuss what action could be considered. It was felt that the schools needed to take some responsibility and to help communications teams at County and Bromsgrove will be asked to consider what joint communication could be produced for school/parents. Enforcement are going to increase the number of visits to schools. County are looking into the possibility of a blanket

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TRO to cover all zig-zag lines outside
schools.
Dec 2018
The recommendations were agreed by
Cabinet at its meeting on 31 st October.
Recommendations have been sent to
relevant officers to action and update
received as follows:
Rec 1 - Discussions are underway with
IT to include the contact details for
Parking Services on the home page of
the council's website. This will be
completed asap certainly by the end of
January 2019.
Rec 2 - This recommendation has been
sent to the relevant officers at WCC
requesting that they take appropriate
action in the first instance.
Rec 3 – The Council are working with
Wychavon to find other authorities who
use mobile CCTV and arrange to visit
them to discuss how they use the
technology and how effective it has

		been. The results will be reported back to	
		members by the end of February 2019.	
		Rec 5 - Initial meetings to be held in <u>Jan</u> <u>Jan 2019.</u>	
		Rec 6 - This recommendation has been sent to the relevant officers at WCC requesting that they take appropriate action in the first instance.	
		Rec 7 - Wychavon will provide details including the likely cost of employing another Enforcement Officer. Information to be provided to members in February 2019.	
CCTV Short	Rec 1 - That the Council's £40k	April 2022 Update	GREEN
Sharp Review	capital funding be used to match-fund		OREER
30 Aug 2018	a bid to the Police and Crime Commissioner (PCC) for CCTV funding in order to replace the current CCTV transmission infrastructure to a	Following a delay due to Covid, the incident, maintenance and media logging system has now been installed and is operational.	
	digital network and to purchase and resource the introduction of re-	The re-deployable cameras have piloted and are now available for use in	Ċ
	deployable cameras.	accordance with deployment process.	2
		This recommendation has now been completed.	

T		
		<u>April 2021</u>
		The contract was awarded to Total
		Integrated solutions (TIS) and the
		Monitoring Centre was redesigned to
		ensure compliance to health and safety
		regulations. Additional monitoring
		screens were included in the digital
		infrastructure upgrade increasing the
		number of viewable screens by a third.
		The Monitoring Centre digital
		infrastructure upgrade was completed as the first pandemic lockdown hit during
		March 2020.
		The lock down resulted in the project
		coming to a standstill for a few months
		while BT completed essential
		maintenance only and access to the
		Monitoring Centre was restricted to
		essential visits only.
		Incident, maintenance and media logging
		system, due to be purchased as part of
		this project, has been delayed by the
		software developer HIK. We are awaiting
		a trail of the software in the next few
		weeks.
		Summer 2020, the project continued,
		progressing recommendation 3.

Redeployable cameras have been
purchased and the process for
deployment agreed with Community
Safety. The deployment has had some
delays due to coronavirus and
operational snags, but much progress
has been made. Pilot locations for each
area have been identified through an
application process, then assessed for
technical, legal, and practical suitability.
Deployment permission and process has
been negotiated with highways WCC
Highways for a practical, manageable,
and cost-effective method for
deployment. This resulted in an eventual
agreement for BDC to be able to use our
own installation contractor (TIS). TIS are
now pursuing attaining the required
street electrical works certification. This
should be completed by the end of April.
Currently data transmission requirements
are being reviewed and purchased, as
these could not be purchased until the
time for deployment was near.
<u>Sept 2019</u>
Rec 1 - An upgrade of the Council's
CCTV system is currently underway.
North Worcestershire Community Safety

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Partnership (CSP) has been allocated £245,000 of PCC funding over a 3 year

		period for improvements to the area's
		CCTV scheme on behalf of the three
		Local Authorities. The CSP has
		developed a proposal to use this capital contribution to modernise the CCTV
		infrastructure which will support Internet
Rec 2 - The current camera locations		Protocol Recording and upgrade the
be reviewed in accordance with the		technological capabilities of the current
Surveillance Camera Commissioners		scheme to digital processing. This will
guidance and using data from the		greatly increase the current CCTV
Community Safety Partnership, to		scheme, including enhanced digital
ensure that they still meet their		capability, improved image quality and
purpose with cameras to be removed		greater capacity to expand the scheme
as appropriate.		using re-deployable cameras where
		appropriate. This project is being match
		funded by all three District Councils with
		additional revenue, capital and in-kind
		contributions to support the project. The
		Project team have completed a tender
		exercise and are about to award the
		contract to the winning bidder. The
		project plan is being developed for work
		to commence in the next few weeks.
Rec 3 - That Officers' have a rolling		April 2021
programme target to replace the		
existing cameras over a 3 year period,		

by replacing approximately 20	No change
cameras per year, subject to a capital	
bid.	Rec 2 - Camera locations Have been
	assessed in accordance with SCC
	guidance to include public consultation,
	operational requirements and analysis.
	All current camera locations have been
	assessed as still required, apart from
	Recreation Road in Bromsgrove where
	the road scape has changed to a
	residential setting. Privacy impact
	assessments have been completed and
	all assessments are currently with the
	external auditor for feedback.
	April 2021
	Rec 3 - March 2020 Members agreed to
	release capital funds set aside 19/20,
	20/21, and 21/22 (£40K each year)
	allowing the replacement of analogue
	cameras with digital cameras in a timely
	and cost-effective manner. Many of the
	cameras owned by BDC have all been
	upgraded to digital cameras, except
	camera 4 due to a delay in sighting the
	receiver on a lighting column, and
	camera 2 due to the Covid testing centre.

	All other upgrades listed below have been completed. Any cameras not listed will remain on the analogue network as it was not cost effective to change to a digital network at every camera location. Digital cameras improve the scheme's night-time vision, clearer images, faster zoom and focus, and more responsive control
	and more responsive control.

Image: State in the state		
 Cinters 43-84-55 ACE mpl 4 Cinters 43-55 ACE mpl 4 Cinters 43-55 ACE mpl 4 Cinters 43-55 ACE mpl 4 Cinters 43-84-56 ACE mpl 4<th></th><th>Carnera Locations</th>		Carnera Locations
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Camera 36 North Subway (Static) Rubery Camera 24 Whetty Lane Rubery Rec 3 - The capital bid was agreed by		 Camera 19 Bus Station/Taxi Rank Camera 8 Market Hall Car Park Camera 9 Worcester Road Camera 10 57 Monkey's Club Camera 11 Market Place Camera 13 Poundiand (includes new roof mount bracket) Camera 13 Poundiand (includes new roof mount bracket) Camera 16 Chapel Street/New Road Camera 16 Chapel Street Camera 16 Chapel Street Camera 17 High Street/Vlurch Street Camera 16 Chapel Street Camera 17 High Street/New Road Camera 16 Chapel Street Camera 17 High Street/Nurch Street Camera 17 High Street/Nurch Street Camera 17 High Street Nat West Bank Camera 18 The Strand Camera 13 School Drive Car Park Camera 2 Stourbridge Road Car Park Camera 30 Norcester Road Hagley Camera 62 Recreation Ground Car Park Hagley Camera 30 Doctors Surgery Car Park Rubery Camera 31 South Subway Rubery Camera 32 South Subway Rubery Camera 31 South Subway Rubery Camera 32 South Subway Rubery
		Rec 3 - The capital bid was agreed by
		Members and a rolling program for

			<u>April 2021</u>	
			progressed.	
	Scrutiny Board and Cabinet.		Housing Company be considered and	
	the consideration of the Overview and		course if it is to be recommended that a	
	investigation should be reported for		report will be presented to Members with the business case rationale in due	C
	Council. The outcomes of this		benefits of a 'bolt on' lettings scheme. A	
2016	partnership with Redditch Borough		Development. This would include any	
19 September	should take into account working in		is ongoing as part of the Burcot Lane	
1-	accommodation. This investigation		purpose and role of a Housing Company	
Group	customers to access private rented		letting continues. Consideration to the	
Task and Finish	lettings scheme that would help		The focus on new build as opposed to	
Preventing Homeless-ness	Rec 1- that officers should investigate the introduction of a local authority	Judith Willis	April 2022 Update	AMBER
-			response.	
			relevant officers to action. Awaiting for	
			Recommendations have been sent to	
			Cabinet at its meeting on 31 st October.	
			The recommendations were agreed by	
			Dec 2018	
			for an update.	
			Emailed the CCTV & Telecare Manager	
			Aug 2019	
			camera replacement will be included as part of the digital upgrade.	

<u>Nov 2018</u>
The potential for the Council to launch a
lettings agency is now being considered
as part of the wider discussions taking
place concerning the development of a
wholly-owned council housing company.
A business case is being prepared in
relation to this matter, and the potential
to launch a lettings agency will be
examined within this forthcoming
business case.
<u>May 2018</u>
To date, we have not been able to find a
compelling evidence base in either local
housing market that suggests a stand-
alone lettings scheme would work in
Bromsgrove, or in conjunction with
Redditch Borough Council. However this
may look different if Bromsgrove DC opts
to open a housing company which takes
on a range of functions, including
lettings. As a result the option has not
been discounted as it relies upon other
developments at this stage. We therefore
plan to return to this matter once the
position about opening a housing
company becomes clear. All advice
received to date suggests that we will not

			be opening a joint company as this would be a very complex thing to achieve.	
			July 2017Officers have been investigating creating a local lettings scheme. On behalf of both councils, we have undertaken some visits to other schemes in the West 	
Evening and	Rec 1- The Council needs to	Cllr May	April 2022 Update AMBER	
Weekend Car	formulate a clear Economic			
Parking Task and	Development strategy that includes		The cashless payment option for car	
Finish Group	car parking as soon as possible, whilst considering the following key features of any such strategy:		parks was considered and agreed at the Cabinet meeting held on 19 th January 2022. The resurfacing works have been	
21 March 2016	 a) Ensuring that car parking arrangements are managed in accordance with the interests of the local economy. b) Working with partners in business and retail to develop 		carried out along with the LED lighting installation, introduction of a virtual permit system, installation of CCTV in North Bromsgrove Car Park and the inclusion of the infrastructure for future vehicle electrical charging points.	Ngerina i

the Economic Development	As indicated in the last update, the works	
Strategy that includes car	are part of a 5 year maintenance plan.	
parking options and tariffs that	Currently there are 3 years remaining on	
encourage customers to visit	the plan.	
Bromsgrove.		
c) Ensure car parking		
arrangements support the	The Bromsgrove 2040 Vision report is	
Council's Economic	due to be considered by Cabinet in June	
Development Strategy.	2022.	
The recommendation was therefore	April 2021	
accepted in the amended form below:		
	The Head of Environmental and Housing	
that the Council reviews its Economic	Property Services and the Environmental	
Development Priorities to assess the	Services Manager presented a report to	
impact of car parking charges as soon	Cabinet on 25th November 2020 in	
as possible, whilst considering the		
	respect of the Capital Works programme	
following key features:	for Bromsgrove District Council car	
	parks. Originally the focus had been on	
a) ensuring that car parking	undertaking a review of the Car Parks	
arrangements are managed in	Strategy and the capital works that	
accordance with the interests of	needed to be completed in respect of the	
the local economy;	car parks. The two elements had	
 b) working with partners in business and retail to review the 	subsequently been split and the	
Economic Priorities that	document presented for Cabinet's	
includes parking options and	consideration was an infrastructure	
tariffs that encourage customers		
to visit Bromsgrove; and	report. A wider car parking review would	
c) ensuring that car parking	be included within the work of the North	
arrangements support the	Worcestershire Economic Development	
Council's Economic Priorities	team.	

Rec 2 - Having formulated the Economic Development Strategy it is recommended that an external expert be engaged by the Council, with a clear remit of what the Council wishes to achieve, it is suggested that such a consultant would need to consult with the following Council officers/Members: a) Economic Development Team b) Environmental Services Team c) Relevant Portfolio Holders d) Members of the Evening and Weekend Car Parking Task Group e) Local businesses and retailers.	

Officers proposed a 5-year programme for the maintenance of the car parks. A comprehensive schedule of planned works was provided in the report which ensured that all the car parks were maintained at a safe and acceptable standard. The work to be undertaken would include replacement of the pay and display machines to enable the introduction of a cashless payment option, introduction of more efficient LED lighting, resurfacing all the car parks, introduction of a virtual permit system, installing CCTV in North Bromsgrove Car Park and the inclusion of the infrastructure for future vehicle electrical charging points. The infrastructure would be introduced at the same time as resurfacing works would be undertaken in order to minimise disruption.

A review of the town centre car parking arrangements will be undertaken as part of the Bromsgrove 2040 Vision.

<u>Jan 2019</u>

Following member approval of the recommendations made by 2020 consultancy. Officers have been putting together tender documentation to

engage a consultant who will produce a
detailed business plan including
expected costs and realistic timescales
for members to approve taking into
account the outline details provided by
2020 Consultancy within their initial
study. Officers are also making contact
with other authorities who have
undertaken similar projects for advice
and guidance.
24 May
Members will be aware that a
consultation has taken place the results
of which will be shared shortly.
Sept 2017
An update will be provided at the
meeting.
5th Oct 2016
The Portfolio Holder has advised that she
has made some progress with the
recommendations and will attend the
January 2017 meeting when the Tracker
is reviewed again to provide a more
detailed update.
Cabinet Response - 6th April 2016

	In relation to recommendation 1 the	
	Cabinet agreed that car parking was vital	
	to the economic development of the	
	Town and accepted the principles behind	
	the recommendation. It was felt however	
	that the existing Economic Development	
	Priorities should be reviewed in order to	
	assess the impact of car parking	
	charges, rather than produce a new	
	Economic Development Strategy which	
	may need to alter in 6 months' time. It	
	was fully accepted that the needs and	
	views of businesses in the Town needed	
	to be taken into account and the new	
	Centre Manager would be fully involved	
	in this review process and in working with	
	local businesses. The process should be	
	undertaken prior to the consideration of	
	the next round of changes to fees and	
	charges. The existing Economic Priorities	
	needed to focus more strongly on car	
	parking. Officers and Members from	
	Economic Development, Car Parking and	
	Planning would need to work very closely	
	together on the further regeneration of	
	the Town Centre.	
	<u>Sept 2019</u>	
	Emailed Cllr May for an update	

Dec 2018

Update request sent to Cllr May on 28 Dec and 20 Nov. Waiting for a response.

Sept 2017

An update was provided at the meeting.

Cabinet Response – 6 April 2016

This recommendation was largely accepted, with a minor change to the wording to reflect the changes made to recommendation 1 above. In addition the new Centres Manager has been added to the list of officers/Members to be involved in the consultation on car parking. Whilst reviewing the Economic Priorities it is recommended that an external expert be engaged by the Council, with a clear remit of what the Council wishes to achieve. It is suggested that they would need to consult with the following Council officers/Members:

(a) Economic Development Team (b)
Environmental Services Team
(c)Relevant Portfolio Holders
(d) Members of the Evening and
weekend car Parking Task Group (e)

	Local businesses and retailers (f)Town Centres Manager
Rec 3- Prior to any further trials (of any nature) being agreed and carried out any necessary data should be collected in order to have appropriate comparative	Sept 2019 Emailed Cllr May for an update. Dec 2018 Update request sent to Cllr May on 28 Dec and 20 Nov – Waiting for a
	response. Cabinet Response – 6 April 2016
	Recommendation 3 was agreed. data and information available to ensure
	that any such trial can be measured successfully.

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